

## Terms and Conditions (T&Cs)

### 1. Scope of Application

These Terms and Conditions ("T&Cs") apply to all contracts, services, deliveries, offers, and business relationships between

#### CS Workshop, Coaching & Teamwear

Owner: Constantin Stalzer

Oberbilker Allee 127

40227 Düsseldorf

Germany

and its customers, whether consumers or business clients, in the version valid at the time of contract conclusion.

Any conflicting or deviating terms of the customer shall not apply unless expressly agreed to in writing.

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### 2. Services and Products

CS Workshop, Coaching & Teamwear provides, among others:

- Coaching and consulting services
- Workshops and training programs
- Teamwear and merchandise products
- Customized project and service solutions
- Digital content and educational materials (where offered)

The specific scope of services shall be determined by the respective offer, service description, order confirmation, or individual agreement.

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### 3. Conclusion of Contract

The presentation of products and services on this website does not constitute a legally binding offer.

By submitting an order, booking request, contact form, or inquiry, the customer makes a binding offer to enter into a contract.

A contract shall only become effective upon explicit acceptance, order confirmation, invoice issuance, or commencement of the agreed service by CS Workshop, Coaching & Teamwear.

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### 4. Prices and Payment Terms

The prices displayed at the time of the order shall apply.

Unless otherwise stated, all prices are quoted in Euros (€) and include applicable statutory VAT where required by law.

Payment shall be made using the payment methods offered at the time of purchase.

The right to payment arises upon conclusion of the contract unless otherwise agreed.

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### 5. Coaching, Workshop, and Consulting Services

Coaching, workshop, consulting, and training services are provided to the best of our knowledge, experience, and professional judgment.

No specific personal, professional, financial, business, health-related, or other results are guaranteed.

The implementation of any information, recommendations, strategies, or materials provided remains solely the responsibility of the participant or client.

Each participant is responsible for their own decisions, actions, and outcomes.

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#### **6. Appointments, Rescheduling, and Cancellations**

Scheduled appointments and booked services are binding.

Rescheduling requests may be accommodated subject to availability.

Services already rendered and appointments cancelled at short notice may be charged in full unless otherwise agreed.

Individual agreements shall take precedence where applicable.

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#### **7. Teamwear and Customized Products**

Customized, printed, embroidered, personalized, or specially manufactured products may vary slightly in color, material, size, appearance, or production details.

Such deviations shall not constitute defects if they are customary within the industry and reasonable for the customer.

Customers are solely responsible for the accuracy and legality of any designs, logos, artwork, text, or production files approved or provided by them.

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#### **8. Intellectual Property Rights**

All materials provided as part of coaching sessions, workshops, training programs, consulting services, digital products, presentations, templates, methods, concepts, documents, videos, and educational resources remain the intellectual property of Constantin Stalzer or the respective rights holder.

Such materials may not be reproduced, distributed, published, modified, shared, or commercially exploited without prior written permission.

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#### **9. Limitation of Liability**

CS Workshop, Coaching & Teamwear shall be liable without limitation in cases of intent and gross negligence.

In cases of slight negligence, liability shall be limited to breaches of essential contractual obligations and restricted to foreseeable damages typical for the contract.

The above limitations of liability shall not apply in cases involving injury to life, body, or health, or where liability is mandatory under applicable law.

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#### **10. Data Protection**

The processing of personal data is governed by the current Privacy Policy available on this website.

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#### **11. Consumer Dispute Resolution**

CS Workshop, Coaching & Teamwear is neither willing nor obligated to participate in dispute resolution proceedings before a consumer arbitration board (Verbraucherschlichtungsstelle).

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#### **12. Final Provisions**

The laws of the Federal Republic of Germany shall apply, excluding the United Nations Convention on Contracts for the International Sale of Goods (CISG), unless mandatory consumer protection laws provide otherwise.

Should any provision of these Terms and Conditions become invalid or unenforceable, the validity of the remaining provisions shall remain unaffected.