

Right of Withdrawal Policy

Right of Withdrawal

Consumers have the right to withdraw from this contract within fourteen (14) days without giving any reason.

The withdrawal period shall be fourteen days:

- in the case of services, from the date of the conclusion of the contract;
- in the case of goods, from the day on which you or a third party designated by you, other than the carrier, takes possession of the goods.

To exercise your right of withdrawal, you must inform us:

Constantin Stalzer

CS Workshop, Coaching & Teamwear
Oberbilker Allee 127
40227 Düsseldorf
Germany

Email: ConstantinStalzer@gmail.com

of your decision to withdraw from this contract by means of a clear statement (e.g., by email or letter).

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning the exercise of your right of withdrawal before the withdrawal period has expired.

Effects of Withdrawal

If you withdraw from this contract, we shall reimburse all payments received from you, including delivery costs (except for any additional costs resulting from your choice of a delivery method other than the least expensive standard delivery offered by us), without undue delay and no later than fourteen (14) days from the day on which we receive notice of your withdrawal.

We will carry out such reimbursement using the same means of payment that you used for the original transaction, unless expressly agreed otherwise.

For goods, we may withhold reimbursement until we have received the returned goods or until you have supplied evidence of having sent back the goods, whichever is earlier.

You must return or hand over the goods without undue delay and in any event no later than fourteen (14) days from the day on which you notify us of your withdrawal.

You shall bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

Early Expiration of the Right of Withdrawal for Services

In the case of services, the right of withdrawal expires prematurely if we have fully performed the service and only began performance after you expressly consented to us commencing the service before the withdrawal period expired and acknowledged that you would lose your right of withdrawal upon complete performance of the contract.

This may apply in particular to coaching, consulting, workshop, training, and related professional services.

Exclusion of the Right of Withdrawal

The right of withdrawal does not apply to contracts for the supply of goods:

- that are not prefabricated and for whose production an individual selection or determination by the consumer is decisive;
or
- that are clearly tailored to the personal needs of the consumer.

This includes, in particular, customized, printed, embroidered, personalized, or otherwise individually manufactured teamwear products.

Model Withdrawal Form

If you wish to withdraw from the contract, you may use the following form:

To:

Constantin Stalzer
CS Workshop, Coaching & Teamwear
Oberbilker Allee 127
40227 Düsseldorf
Germany

Email: ConstantinStalzer@gmail.com

I/We () hereby give notice that I/We () withdraw from my/our () contract of sale of the following goods () / for the provision of the following service (*)

Ordered on () / received on ():

Name of consumer(s):

Address of consumer(s):

Signature of consumer(s) (only if submitted on paper):

Date:

(*) Delete as appropriate.